

Managed Care Health Plan Contact Information

MANAGED CARE PRIOR AUTHORIZATION PHONE NUMBERS	
Medical Homes Network:	
<p>Carolina Medical Homes Phone: (800)733-1108</p> <p>Palmetto Physician Connections Phone: (888)781-4371, opt 6</p> <p>SC Solutions Phone: (888) 366-6243, opt 4</p>	<p>Note: Enrollment into an MHN does not require prior approval (PA). It requires a 6-digit referral number from the PCP. Call the phone number listed only if the PCP refuses to issue a referral number.</p>
Managed Care Organizations:	
<p>Absolute Total Care Phone: (866) 433-6041, opt 1, opt 2, opt 3, then the option specific to the service needing a PA</p>	<p>BlueChoice HealthPlan of SC Phone: (866) 902-1689, opt 2</p>
<p>First Choice by Select Health Phone: (888) 559-1010, opt 4</p>	<p>UnitedHealthcare CommunityPlan Phone: (800) 366-7304</p>

Note: Failure to request PA prior to rendering services may result in non-payment.

MANAGED CARE PHARMACY SERVICES PHONE NUMBERS	
Medical Homes Network:	
<p>Carolina Medical Homes, Palmetto Physician Connections, and SC Solutions Claims are adjudicated by the Medicaid agency. As such, contact SC Medicaid Pharmacy Services at (803) 898-2876 for assistance.</p>	
Managed Care Organizations:	
<p>Absolute Total Care - US Script Phone: (800) 460-8988, opt 1, opt 6</p>	<p>BlueChoice HealthPlan of SC - WellPoint Next Rx Phone: (800) 470-0933, opt 3</p>
<p>First Choice by Select Health - Perform Rx Phone: (866) 610-2773, opt 2 (Physician) or opt 3 (Pharmacist)</p>	<p>UnitedHealthcare CommunityPlan Phone: (800) 310-6826 (Physician PA) Phone: (877) 305-8952 (Pharmacy Assist.)</p>

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MANAGED CARE BUSINESS OFFICE PHONE NUMBERS	
Medical Homes Network:	
Carolina Medical Homes 250 Berryhill Rd, Ste 202 Columbia, SC 29210 Phone: 803-509-5377	Palmetto Physician Connections 531 South Main St, Ste 307 Greenville, SC 29601 Phone: 888-781-4371
SC Solutions 132 West Park Blvd Columbia, SC 29210 Phone: 888-793-0006	
Managed Care Organizations:	
Absolute Total Care 1441 Main Street, 9th Floor Columbia, SC 29201 Phone: 803-933-3638	BlueChoice HealthPlan of SC PO Box 6170 Mail Code AX-305 Columbia, SC 29260 Phone: 800-327-3183, ext 25151
First Choice by Select Health 4390 Belle Oak Drive, Ste 400 North Charleston, SC 29405 Phone: 843-569-4872	UnitedHealthcare CommunityPlan 100 Executive Center Drive, Ste A-13 Columbia, SC 29210 Phone: 803-798-6210

Note: The above phone numbers are to be called for assistance with contracting issues.

MANAGED CARE MEMBER SERVICES	
Managed Care Organization	
Name	Member Services #
Absolute Total Care	866-433-6041
BlueChoice HealthPlan of SC	866-781-5094
First Choice by Select Health	888-276-2020
UnitedHealthcare CommunityPlan	800-414-9025
Medical Homes Network	
Name	Member Services #
Carolina Medical Homes	800-733-1108
Palmetto Physician Connections	888-781-4371
SC Solutions	888-366-6243